

Cigna Health and Life Insurance Company  
Indiana Prior Authorization Statistics  
30 Most Frequently Requested CPT Codes\*  
Calendar Year 2023

CPT/Procedure Code	Approvals	Denials/Partial Denials	Total	Percentage of Approvals
73721	180	40	220	81.82%
74177	192	24	216	88.89%
72148	111	60	171	64.91%
70553	152	7	159	95.60%
PT/OT	26	122	148	17.57%
71260	131	5	136	96.32%
73221	80	38	118	67.80%
72141	81	30	111	72.97%
71250	90	16	106	84.91%
78452	89	5	94	94.68%
74176	71	15	86	82.56%
71271	81	5	86	94.19%
70486	82	1	83	98.80%
74183	62	6	68	91.18%
77049	59	8	67	88.06%
64483	60	3	63	95.24%
78815	59	3	62	95.16%
74178	37	22	59	62.71%
92507	57	1	58	98.28%
70551	48	3	51	94.12%
62323	47	4	51	92.16%
93351	37	13	50	74.00%
70491	41	5	46	89.13%
S9328	43	0	43	100.00%
81162	33	10	43	76.74%
J2469	41	1	42	97.62%
29881	33	8	41	80.49%
64493	39	1	40	97.50%
J7323	34	6	40	85.00%
36471	37	3	40	92.50%

\*(1) the thirty (30) most frequently submitted CPT codes that were submitted by participating providers for prior authorization during the previous calendar year; and

(2) the percentage of the thirty (30) most frequently submitted CPT codes that were approved in the previous calendar year, disaggregated by CPT code.